

Failure	Cause	Remedy
No light on screen	<ul style="list-style-type: none"> ·Scale is not connected to the power normally ·Power switch is off ·Adapter is broken ·PCB is broken 	<ul style="list-style-type: none"> ·To plug in the power ·To press “turn-on” key ·To change new adapter ·To change new PCB
To display upper“----”only	<ul style="list-style-type: none"> ·over-load ·inner memory calibration is broken ·put pan on wrong 	<ul style="list-style-type: none"> ·To decrease load ·To re-calibrate ·To re-put pan on
To display lower“----”only	<ul style="list-style-type: none"> ·To put pan on wrong ·Do not put pan on ·Screw becomes flexible 	<ul style="list-style-type: none"> ·To re-put pan on ·To re-put pan on ·To check load cell
Show value is unstable	<ul style="list-style-type: none"> ·Big air ·Working stage is unstable ·Big change of room temperature ·Load cell is broken 	<ul style="list-style-type: none"> ·To shut door or window ·To put scale on stable stage ·To control temperature ·To check load cell
Weighing value is inaccuracy, big error	<ul style="list-style-type: none"> ·Do not clear zero before weight ·Do not calibrate or calibration weight is inaccuracy ·Wrong voltage ·Big error in four corners of load cell ·Load cell is broken 	<ul style="list-style-type: none"> ·To press <tare> key ·To re-calibrate ·To use right voltage ·To check error of four corners ·To check load cell
To stay in a figure or show meaningless symbol	<ul style="list-style-type: none"> ·Short distracting outside 	<ul style="list-style-type: none"> ·To reboot or re-plug in power
To show “■” on the left all long or repeatedly	<ul style="list-style-type: none"> ·Bad operating environment (such as big air, vibration, big change in room temperature and so on.) 	<ul style="list-style-type: none"> ·To change working temperature
To show “----” wait state always	<ul style="list-style-type: none"> ·Bad operating environment (such as big air, vibration, big change in room temperature) 	<ul style="list-style-type: none"> ·To change working temperature
To show “No Cou”	<ul style="list-style-type: none"> ·Do not set up constant when counting ·constant is too big or small 	<ul style="list-style-type: none"> ·To set average value before counting ·To re-calibrate
No data	<ul style="list-style-type: none"> ·Distracted (by static...) and crash 	<ul style="list-style-type: none"> ·To reboot or re-plug in power
Non-return-to-zero	<ul style="list-style-type: none"> ·Load cell is broken 	<ul style="list-style-type: none"> ·To check load cell
Cannot be calibrated	<ul style="list-style-type: none"> ·PCB is broken ·Load cell is broken 	<ul style="list-style-type: none"> ·To change new PCB ·To check load cell
Backlight is not light	<ul style="list-style-type: none"> ·Backlight is broken ·PCB is broken 	<ul style="list-style-type: none"> ·To change new backlight ·To change new PCB